

Google Chrome & Firefox

Uninstall Mozilla Firefox or Google Chrome

If you have determined that you have the wrong or unsupported internet browser that best runs with your computer OS and Blackboard Learn V9.1, SP 14, you can uninstall them via the Microsoft Control Panel.

Go to the **control panel** option and then select **Programs**, then **Programs and Features** to uninstall a program.

Find the browser that you need to uninstall and right-mouse click on the program name. Select **uninstall**. The computer will require a reboot to complete the uninstall process.

Then using a valid browser, do an internet search on the browser name and version that works best with your Computer OS and Blackboard V9.1, SP 14 and download and install. Having more than one working internet browser will not cause the computer run any different, plus it gives you options if a web pages fails in one browser, trying a different browser with having to go find and download one.