
ePay Overview

This article provides an overview and the benefits of ePay for institution users.

ePay functionality allows a consumer (Student or Authorized Payer) to use the online "Make a Payment" experience within Enterprise.

The amount is passed from the institution's ERP via Real-Time Account Activity (RTAA), or entered by the payer, or passed from another external system. These payments are typically for charges that have not been included in an Enterprise Payment Plan, but it can also be a payment that is applied towards a payment plan balance. It is a one-time, manually initiated consumer payment (not an automated recurring payment).

View the payer experience when [making an online payment](#).

View the payer experience when they [make an online payment for an eBill](#) they have received.

Configuration

ePay is configured at the Term Level. Your Nelnet Implementation Manager or Account Manager will configure ePay and the associated payment processors used to process these transactions.

Validation rules allow the institution to determine the minimum and maximum amount that can be paid by the consumer and indicate if partial and/or overpayments are allowed. Payment methods are also set during configuration.

Benefits of ePay

- Provide a method for easy, secure, and compliant online payment
- Allow a variety of accepted payment methods, including Credit Card, ACH debit, and International wire
- Real Time integration with your ERP