

Internet Explorer

Uninstall Internet Explorer 10

If you have installed IE 10 as part of the Windows updates and it is not supported by Blackboard Learn V9, SP14, you will need to uninstall IE 10 and go back to using IE 9.

In Windows 7, go to **the start menu**, then **control panel**, and finally **uninstall a program**. On the new window, on the left hand side of the window, look for "*View installed updates*".

On the new window, click on the **name** column, than look for **Microsoft Windows**. Under that header, you should find **Windows Internet Explorer 10**. Highlight and right-mouse select **uninstall**.

The uninstall will run for a few minutes and prompt for a restart. Once the computer is restarted, IE 9 will now be installed and IE 10 will have been removed.

If you run into a system setup installation for IE 9 after clicking on internet explorer for the first time after installing, please confirm in the affirmative (yes).